

Section 1 - Department Planning & Assessment

Goal ID: 10936

Goal Year: 2020

Department: Student Services Office

Goal: Advising Module Development, enhancement, full launch for Faculty & Professional Advisors
Advisors (both Faculty and Professional) will have access to their advisees via the Advising Module. They will be able to access their advisee's degree planner, class schedule, transcript, and view any holds the student may have. The module will assist the advisors to proactive instead of reactive. This module should be beneficial for the career pathways project.

Core Theme and Indicator:

Ensuring Access

Retention

Rationale: The module will assist the advisors to proactive instead of reactive. This module should be beneficial for the career pathways project. Goal derived from ITA survey data: Academic Advising #4, #9, and #11. Guided pathways #1, #4, and #10.

Section 2 - Department Plans & Action

Required Actions: Continued development of "trees", plan training for all advisors throughout the year.

Performance Indicators: Student/Advisor usage, Advisor training, completion rates of students.

Assessment Techniques: Yearly, end of the year.

Additional Information:

Section 3 - Resource Requests

Request: Technical Assistance may be required.

Section 4 - Required Action Progress Report

Complete:

Outcome of Assessments:

Recommendations:

Improvements:

Approval Comments: