



**Treasure
Valley** COMMUNITY
COLLEGE

TVCC is a comprehensive community college dedicated to promoting student success.

RECRUITMENT ANNOUNCEMENT

Director of Technology Infrastructure

PAY –\$97,000

JOB TYPE – Full-time

DEADLINE – Open until filled

LOCATION - Ontario, Oregon

DEPARTMENT – Information Technology

REPORTS TO – Executive Director of Information
Technology

Come work for us! Working for TVCC comes with many exciting benefits. With 11 annual paid holidays, Friday's off in the summer, Christmas break for all employees, generous vacation and sick leave along with a great selection of medical, dental and vision plans to choose from (for eligible employees and their dependents), retirement benefit (for eligible employees) and much more, choosing to work for TVCC will be a great step in your career. We invite you to apply and experience the benefits of a thriving community college that values each employees' contributions to its success!

A little about us... TVCC welcomes you to Ontario - where Oregon begins! TVCC was founded in 1962 and is located on a 90-acre campus near the center of Ontario, Oregon. TVCC currently employs around 150 full-time faculty and staff. TVCC's campuses and centers extend to several locations throughout Oregon and Idaho: Caldwell (Idaho), Burns (Oregon), Snake River Correctional Institution, Warner Creek Correctional Facility, Eastern Oregon Correctional Institute, Powder River Correctional Facility, and Two Rivers Correctional Institution. Ontario is an agriculturally based city of over 11,000 people, with a service area population of over 60,000. Ontario is situated in the Treasure Valley and located about 60 miles west of Boise, Idaho. The Treasure Valley offers many outdoor opportunities for the entire family, including fishing, boating, hunting, camping, skiing and sightseeing.

POSITION SUMMARY

The Director of Technology Infrastructure provides strategic and operational leadership for the College's technology infrastructure, including networks, data centers, virtualization environments, cloud systems, enterprise platforms, storage solutions, backup operations, and telecommunications services. This position ensures the reliability, security, performance, and continuity of systems critical to college operations and leads teams responsible for infrastructure and systems administration. Reporting to the Executive Director of Information Technology, this position drives innovation, resilience, and operational excellence across all infrastructure and enterprise systems.

QUALIFICATIONS

A Bachelor's degree in Information Technology, Computer Science, or a related field is preferred. Minimum of 5 years of experience in IT management, with at least 2 years in a leadership role. Strong knowledge of network infrastructure, ERP systems, and technology management. Excellent communication, leadership, and project management skills. Relevant certifications, such as CCNA, PMP, or ERP-specific certifications, are a plus. Proactive, helpful, can-do attitude, organized, self-motivated, able to work independently and interdependently, welcoming to the public, communicate effectively verbally and in writing to technical and non-technical users. Able to handle detail oriented work while meeting schedules and deadlines.

ESSENTIAL FUNCTIONS

Infrastructure Architecture, Operations & Reliability

- Oversee planning, deployment, security, and maintenance of network, wireless, telecommunications, and internet services.
- Manage virtualized server environments, storage systems, and data center operations for performance, scalability, and high availability.
- Maintain and monitor firewalls, access controls, and power continuity systems (including UPS).
- Ensure infrastructure designs align with institutional needs and support secure, reliable, and sustainable operations.
- Evaluate and recommend hardware, software, and technology solutions to support modernization and operational efficiency.

Cloud, SaaS, and Enterprise Systems Management

- Oversee cloud hosted and SaaS environments to ensure strong performance, security, reliability, and cost efficiency.
- Work with ERP/SIS administrators to ensure systems meet operational, reporting, data integrity, and compliance requirements.
- Support vendor and service provider management for cloud services and enterprise systems, including contract review, subscription governance, lifecycle planning, and performance monitoring.

Information Security & Risk Management

- Serve on the Information Security Incident Response Team, contributing to incident analysis, coordinated response, and remediation.
- Identify operational security gaps and collaborate with the Information Security Engineer to implement improvements.
- Ensure infrastructure practices comply with institutional policies, cybersecurity standards, and regulatory requirements.

Disaster Recovery, Business Continuity & Data Protection

- Oversee backup strategies, restoration testing, and development and maintenance of DR and BC plans.
- Develop, implement, and maintain comprehensive DR/BC plans that enable rapid recovery from disruptions.
- Lead DR/BC testing exercises, assess effectiveness, and implement improvements.

Project, Portfolio, and Resource Management

- Lead infrastructure related projects with defined scope, timelines, resources, and communication plans.
- Execute technology initiatives assigned by senior IT leadership and ensure outcomes align with institutional priorities.

- Oversee budgeting, forecasting, and long term planning for infrastructure systems, equipment, and technology lifecycles.
- Manage resource allocation and ensure teams operate within approved budgets while maintaining high service and reliability standards.
- Evaluate and manage contracts, procurement needs, and vendor engagements that support infrastructure and enterprise systems.

Team Development, and Organizational Leadership

- Provide direction, coaching, and performance oversight for network, systems, cloud, and enterprise applications technical teams.
- Support training and mentoring initiatives to build technical expertise, operational maturity, and service excellence.
- Promote a culture of teamwork, professional growth, customer service, and continuous improvement.
- Collaborate with academic and administrative stakeholders to ensure infrastructure strategies support institutional operations and long term goals.

TERMS OF EMPLOYMENT

This is a full-time, professional, exempt position. The starting annual salary is **\$97,000**.

VETERANS PREFERENCE

Applicants are eligible for a Veteran's Preference in accordance with Oregon law. Preference will be given only if the applicant meets the minimum qualifications of the position and submits the required documentation at the time of application. You can request copies of your military service records through the National Archives website at <http://www.archives.gov/veterans/military-service-records/>.

The College reserves the right to reject all applicants and ask for a re-opening of the position or make a direct appointment.

TREASURE VALLEY COMMUNITY COLLEGE IS AN EQUAL OPPORTUNITY EDUCATOR AND EMPLOYER

It is the policy of the Treasure Valley Community College Board of Education and the College that there will be no discrimination or harassment on the basis of race, color, sex, marital status, sexual orientation, gender identity, religion, national origin, age or disability in any educational programs, activities or employment. Lack of English language skills will not be a barrier to admission and participation in career and technical education programs. Persons having questions about equal opportunity and non-discrimination should contact the Human Resources Director located in the Performing Arts Center on the south side of the Four Rivers Cultural Center building, or call (541) 881-5838 or TDD (541) 881-2723.

Es la póliza de la Junta de Educación de "Treasure Valley Community College" que no habrá tolerancia a la discriminación ni acoso por motivos de raza, color de piel, género, estado civil, orientación sexual, identidad de género, religión, nacionalidad, edad o discapacidad en cualquier actividad relacionada al estudio, o empleo. La falta de habilidades en el idioma inglés no será barrera para la admisión y ser participe en programas de carreras técnicas y profesional. Individuos que tengan preguntas sobre oportunidades y no discriminación deben ponerse en contacto con el Director de Recursos Humanos ubicados en el "Performing Arts Center" en el lado sur del edificio "Four Rivers Cultural Center". Teléfono (541) 881-5838 o TDD (541) 881-2723.