


Using LockDown Browser for the first time

Start by navigating to the exam in Canvas that requires the use of LockDown Browser. Most courses will have a practice quiz set up for students to test out the browser before their first real exam.

▼ Practice for Respondus Lockdown Browser and Monitor Testing

 Practice Quiz for Respondus Monitor - Requires Respondus LockDown Browser + Webcam
Apr 3 | 0 pts

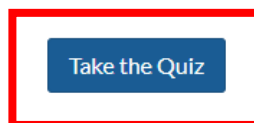
Start the quiz

Practice Quiz Using Respondus Lock Down with Web Cam - Requires Respondus LockDown Browser + Webcam

Due No due date Points 0 Questions 3 Time Limit None
Requires Respondus LockDown Browser

Instructions

This is for you to see how the system works. Not worth any points. Definitely test before taking first proctored exam if you plan to use the Web Cam feature and take test at home.



To install LockDown Browser, click link on the bottom line

Respondus LockDown Browser Required

This quiz requires Respondus LockDown Browser. Please launch Respondus LockDown Browser to take this quiz or view your quiz results.

If you have not already installed the browser, please download it from here [\[Download Respondus LockDown Browser\]](#)

Click *Install Now*

Respondus[®]
Assessment Tools for Learning Systems

Step: 1 of 2

LockDown Browser[®]

Version: 2.0.6.03
Your system: Windows 10
System requirements
Do you need the Mac version?
Are you a computer lab manager?

Before You Install:

This brief video explains the basic features of LockDown Browser and why it's used at your institution.

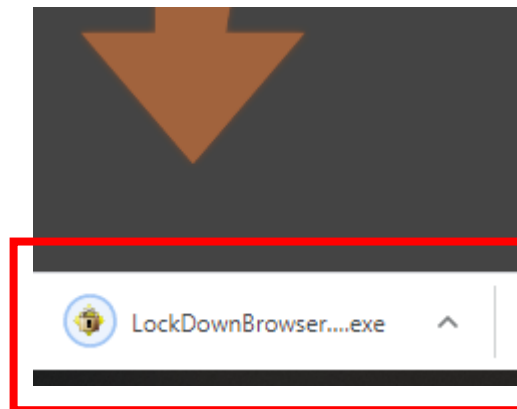
Terms & Conditions:

By clicking the "Install Now" button, you acknowledge that you have read and agree to the [Respondus Inc. License Agreement](#)

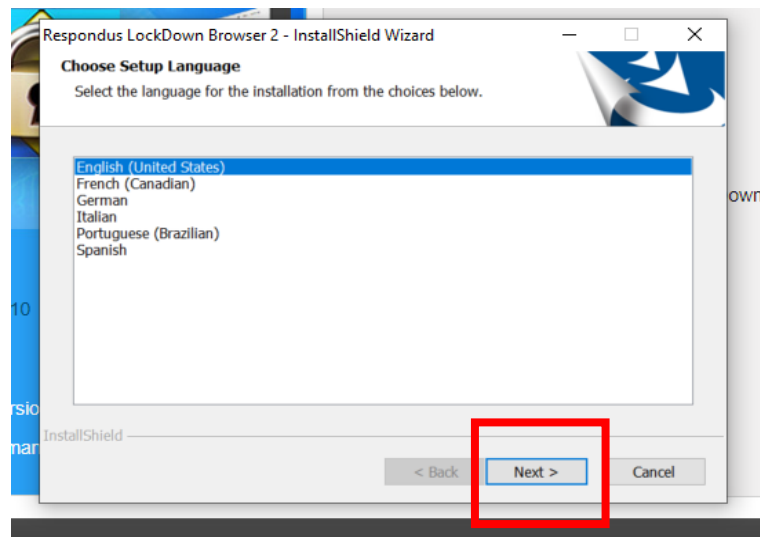
Note: Your antivirus software must allow you to install software.

Install Now

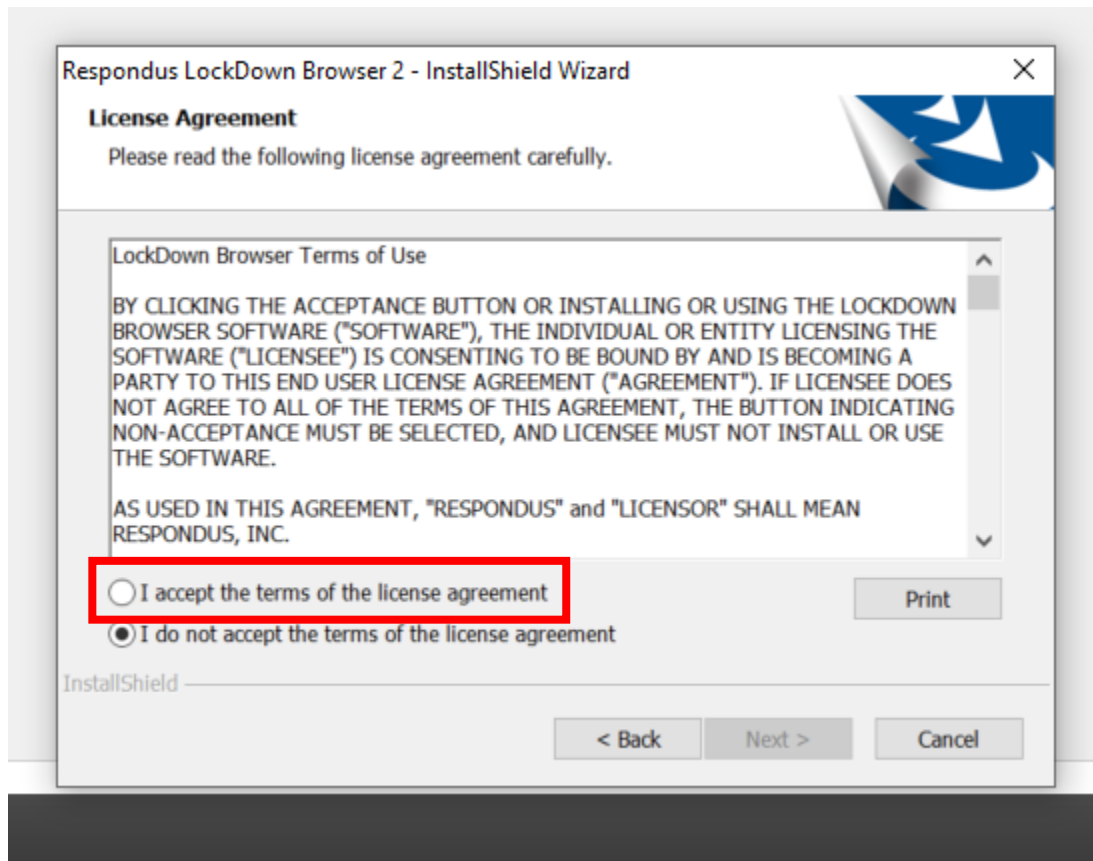
Let the program download, and click file when complete



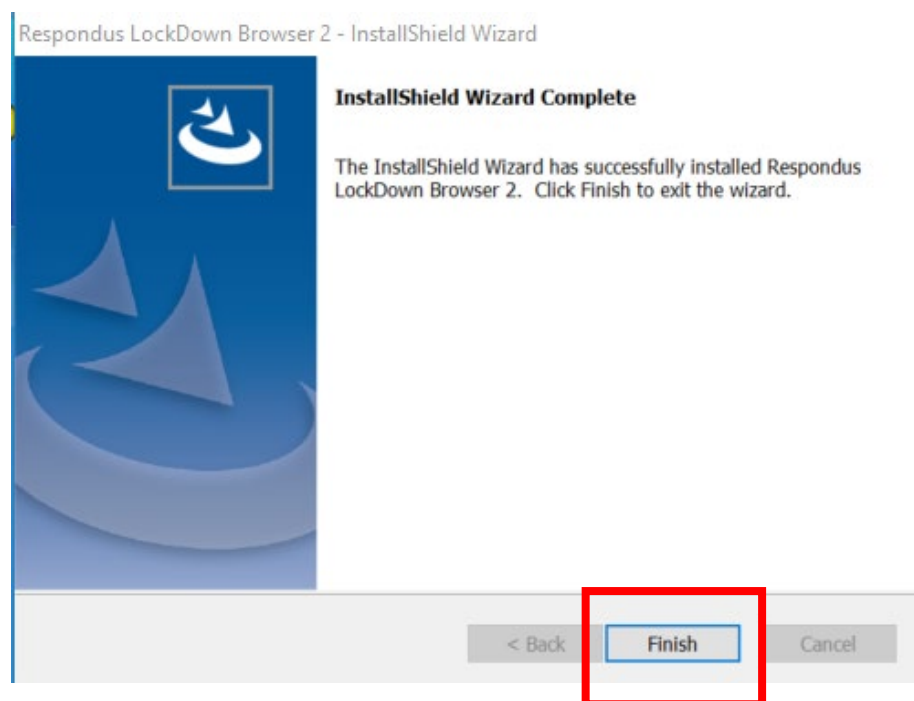
Select your Setup Language, click *Next*



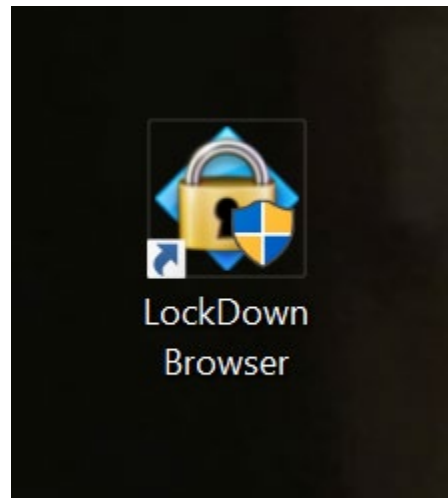
Accept the terms of the license agreement, click *Next*



The program will finish installing, then click *Finish*

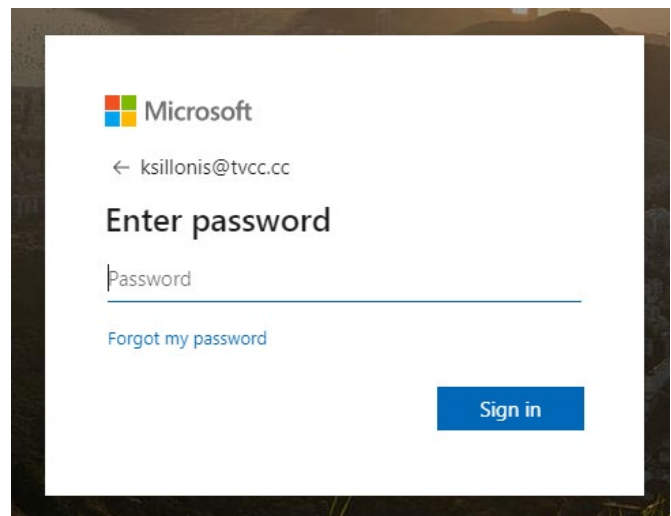
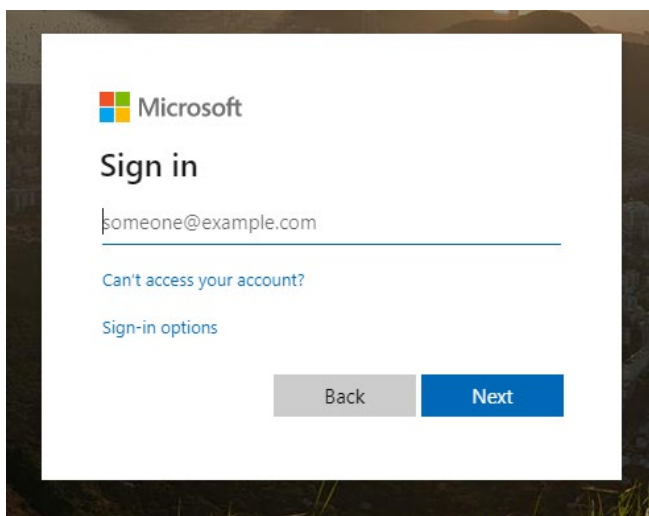


Double click on the LockDown Browser icon that is now on the desktop

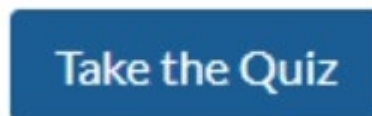


If LockDown Browser asks you to close a program, close it.

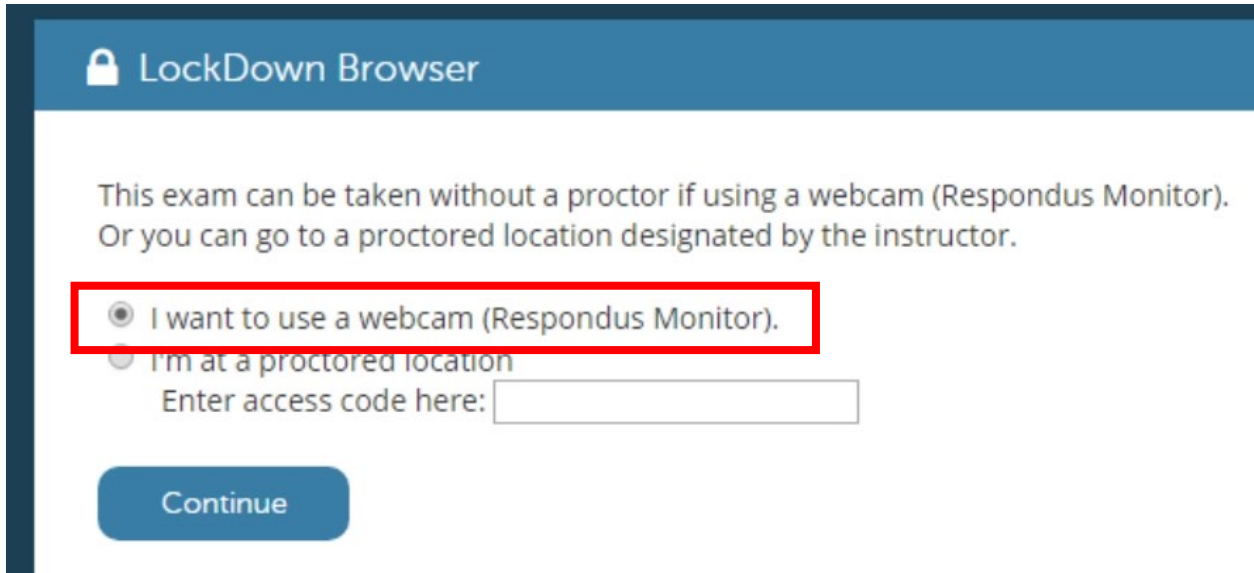
A new browser will open to Canvas, login with your normal TVCC username and password



Navigate back into the Canvas course where your exam is, start the quiz



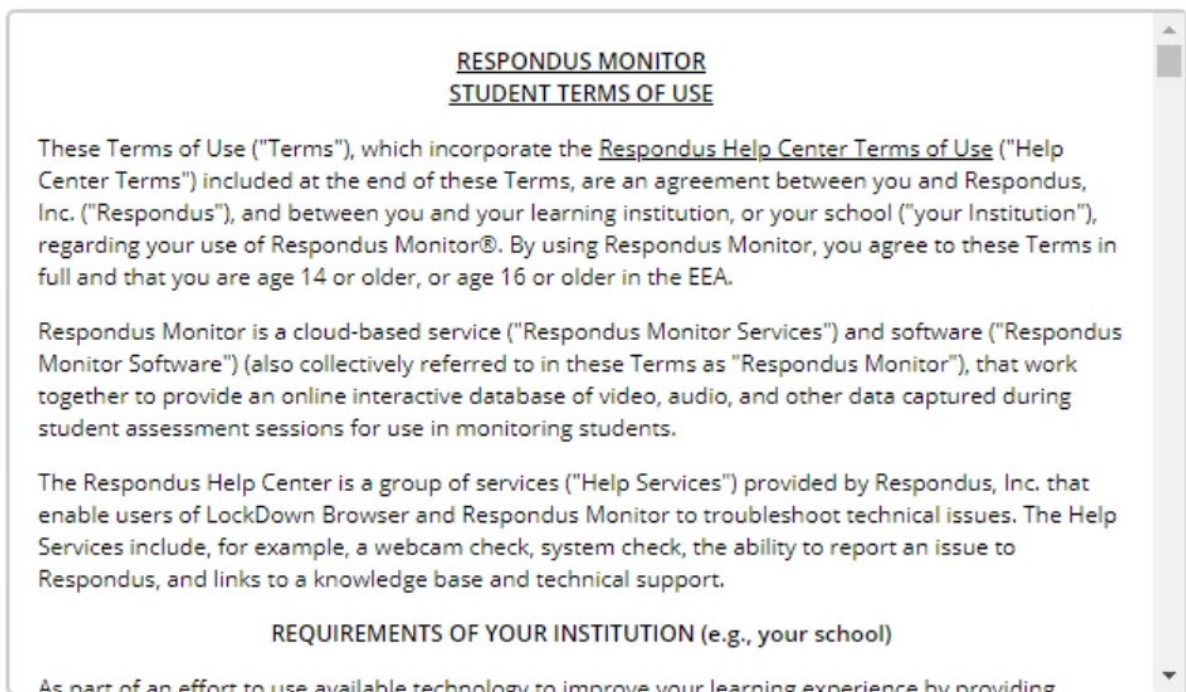
From here, we will follow the directions to test our system will work with LockDown Browser. First, we will want to use a webcam



The screenshot shows the LockDown Browser interface. At the top, there is a blue header with a lock icon and the text "LockDown Browser". Below the header, there is a message: "This exam can be taken without a proctor if using a webcam (Respondus Monitor). Or you can go to a proctored location designated by the instructor." There are two radio button options: "I want to use a webcam (Respondus Monitor)." which is selected and highlighted with a red box, and "I'm at a proctored location" which is unselected. Below the second option is a text input field labeled "Enter access code here:". At the bottom left, there is a blue "Continue" button.

Agree to the Terms of Use

Terms of Use



The screenshot shows a scrollable document titled "RESPONDUS MONITOR STUDENT TERMS OF USE". The text includes: "These Terms of Use ("Terms"), which incorporate the [Respondus Help Center Terms of Use](#) ("Help Center Terms") included at the end of these Terms, are an agreement between you and Respondus, Inc. ("Respondus"), and between you and your learning institution, or your school ("your Institution"), regarding your use of Respondus Monitor®. By using Respondus Monitor, you agree to these Terms in full and that you are age 14 or older, or age 16 or older in the EEA." It also describes Respondus Monitor as a cloud-based service and software that work together to provide an online interactive database of video, audio, and other data captured during student assessment sessions for use in monitoring students. The document mentions the Respondus Help Center as a group of services provided by Respondus, Inc. that enable users of LockDown Browser and Respondus Monitor to troubleshoot technical issues. The Help Services include, for example, a webcam check, system check, the ability to report an issue to Respondus, and links to a knowledge base and technical support. At the bottom, it says "REQUIREMENTS OF YOUR INSTITUTION (e.g., your school)" and "As part of an effort to use available technology to improve your learning experience by providing".

Agree

Disagree

Do the webcam check

Webcam Check



[It's not working](#)

****If you are having issues, click No. If the webcam does not work, there are other Student Help Documents that give you alternatives to use LockDown Browser****

Yes

No

Record a five-second video

Record Five Second Video

[It's not working](#)

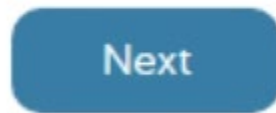
Click Continue

Additional Instructions

During this exam, you shouldn't access other resources (a phone, tablet, notes, books, etc.) or communicate with other people. Please stay in your seat and focus on the computer screen until the exam is complete. If an interruption occurs, briefly explain what happened by speaking directly to your webcam. And, finally, remember that you cannot exit the exam until all questions are completed and submitted it for grading.

Continue

Click *Next* and *Continue* through the Guidelines and Tips

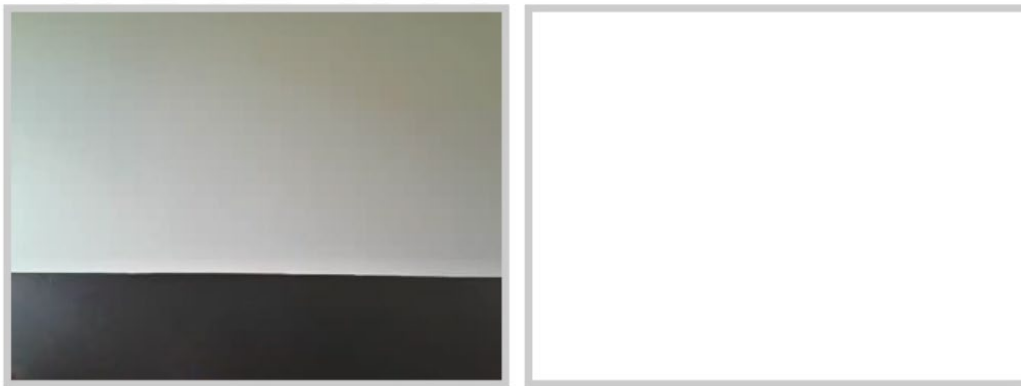


Take your exam photo and click Take Picture

Student Photo

Position your face so it fills most of the picture window below.

Look into the camera and click "Take Picture."

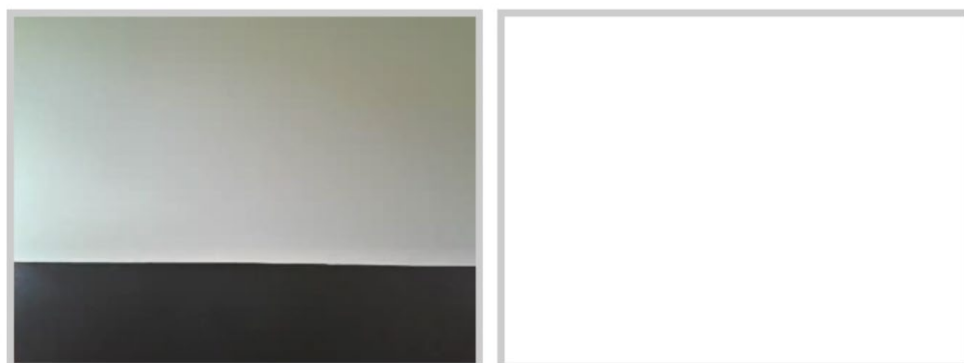


[It's not working](#)

Hold up identification to the webcam for the Show Identification Picture

Show Identification

Hold your identification to the camera and select "Take Picture."
(Only use the type of identification indicated by your instructor).



[It's not working](#)

The thumbs up will turn green once the camera detects your face, and click Continue

Facial Detection Check

Your face needs to be well positioned in the video window and clearly visible during the exam. You may proceed once facial detection is successful.



Success!

Click Continue to proceed

Continue

Once all the steps are complete, you can begin the exam

Begin Exam

The exam will now begin. Good luck!

Begin Exam

If you have additional questions, you can reach out to IT by putting in a Help Desk ticket or calling (541)881-5777