

**TREASURE VALLEY COMMUNITY COLLEGE  
BOARD OF EDUCATION SPECIAL MEETING**  
Laura Moore Cunningham Science Center, Hanigan Board Room, #115A  
650 College Blvd, Ontario, OR 97914

Thursday, October 17, 2024

**MINUTES**

**Board of Education members in attendance (quorum present):**

Vice Chair Lindsay Norman, Betty Carter, Roger Findley, Stephen Crow, and Torie Ramirez  
(Absent: Dirk DeBoer and Chair Ken Hart)

**Staff, representatives, and guests in attendance via Zoom or in person:**

President Dr. Dana Young, Diane Walleser, and Lisa Kasper

**Work Session**

Vice Chair Lindsay Norman opened the work session at 5:35 p.m. and introduced Diane Walleser, Interact CEO and Senior Strategist, and Lisa Kasper, Interact Vice President of Client Services. During the meeting, Interact explained the process and timeline to conduct interactive scans, surveys, and listening sessions. Walleser briefly shared the timeframe and meeting schedule next week with faculty, students, staff, and administrators. In addition, Interact will return in November to meet with everyone again as well as the strategic plan steering committee.

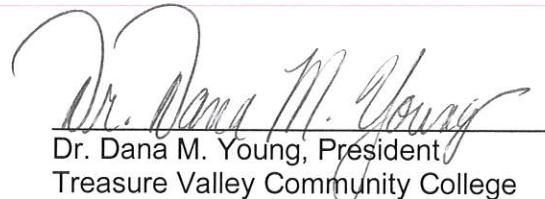
During the meeting, Interact consultants led the Board through 10 questions where each board member had the opportunity to provide feedback. The questions were as follows:

1. What do you consider to be the strongest aspects of our institution?
2. What challenges do you face in your role that hinder effectiveness?
3. Are there opportunities to enhance our offerings to be better aligned with job market demands and emerging industries?
4. Are there any barriers that limit collaboration or communication within the college?
5. How can we better engage with the community to create partnerships?
6. How can we better utilize technology to streamline our processes and provide more efficient service?
7. How can we improve student engagement and ensure students feel connected to our institution?
8. How does competition from other institutions impact our effectiveness?
9. Any changes in student demographics, expectations or needs that we need to better prepare for?
10. What new initiatives or academic programs would you like to explore to enhance our offerings?

The next steps in the strategic plan process will be to complete the survey analysis and visioning sessions, identify top priorities and organize work teams, and share the summary of findings and plan the framework with the Board in November. The meeting adjourned at 7:11 p.m.



Ken Hart, Board Chairman  
TVCC Board of Education



Dr. Dana M. Young, President  
Treasure Valley Community College